

# Rayana



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# Fact Sheet

### 3 Ensuite Bedroom Villa

Check-in: 3pm Check-out: 11am

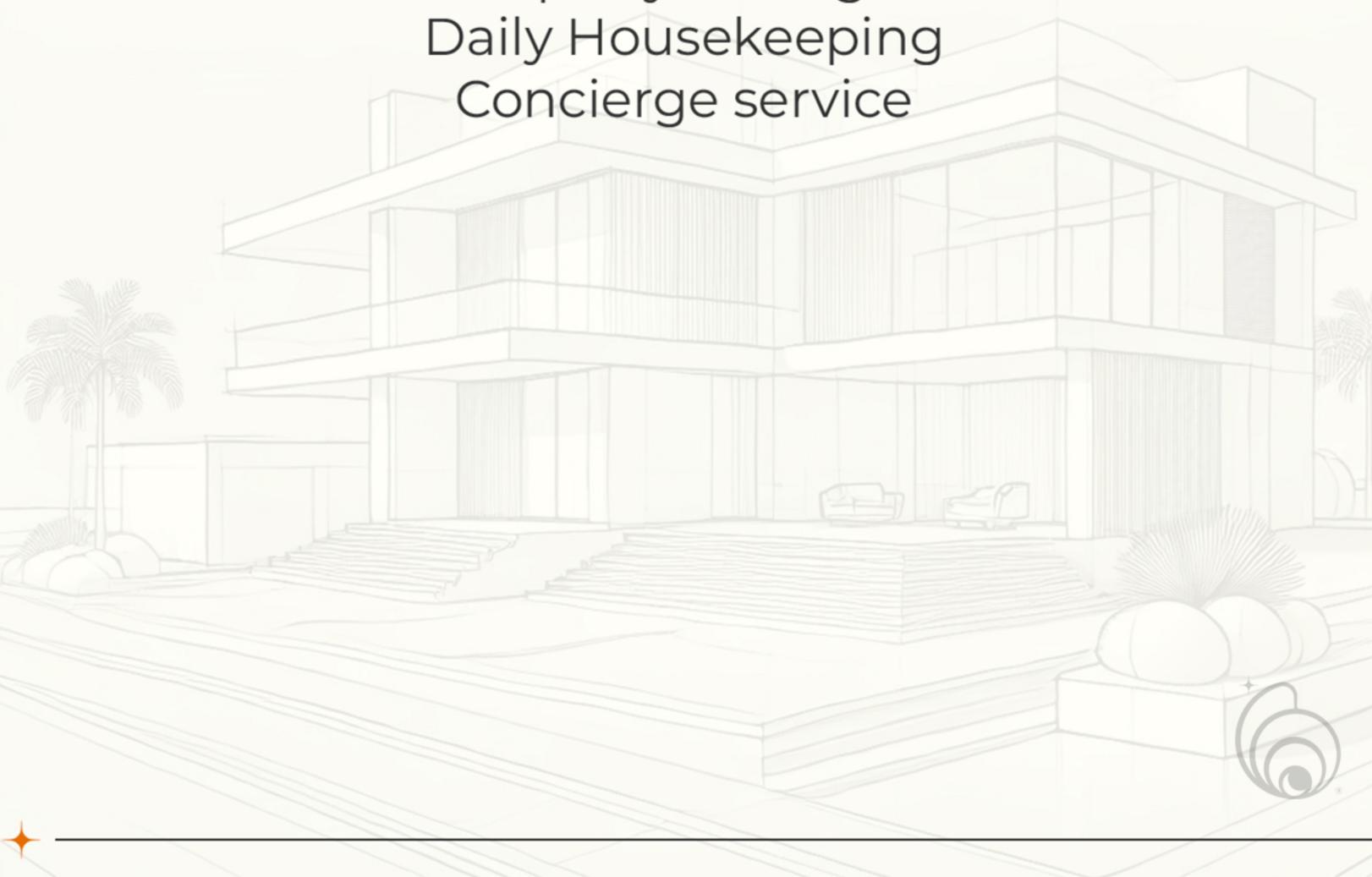
Refundable security deposit: ₹20,000

### Location:

Satoli, Uttarkhand

### Inclusions:

Hi-speed Wi-Fi 100% Power Backup Property Manager Daily Housekeeping Concierge service



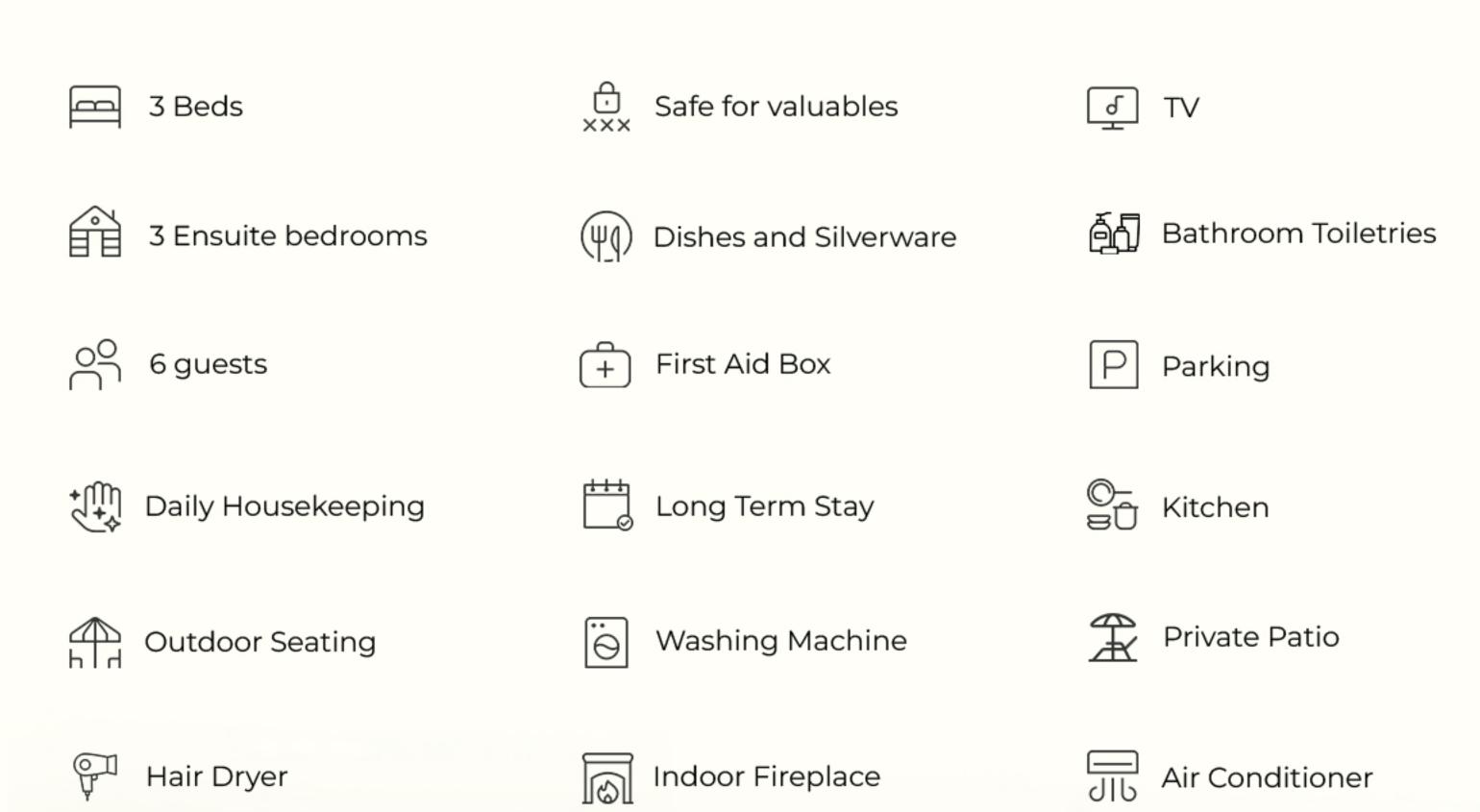


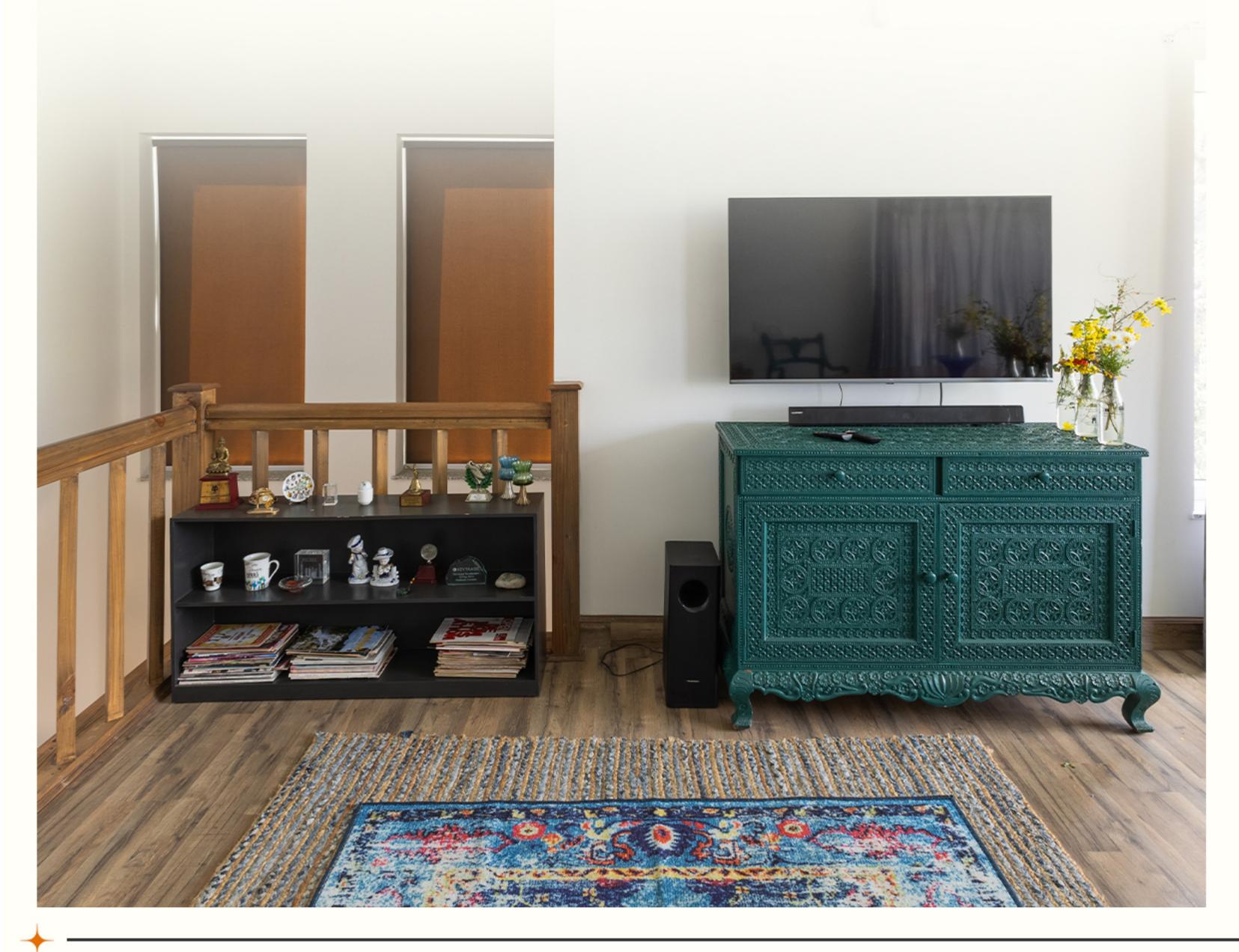
# WELCOME TO

Kayana

This unique place has a style of its own staring at the ranges from every room. 3 well appointed bedrooms with ensuite bathrooms. Living room with an eclectic design to admire the ranges in the distance. As you step out in the balcony you see the ranges upfront. Fully functional modern Kitchen to make the stay super comfortable. Needless to say comes with a fireplace in the living room and great connectivity to enable work from home or on holiday

# Amenities







# THE SPACE



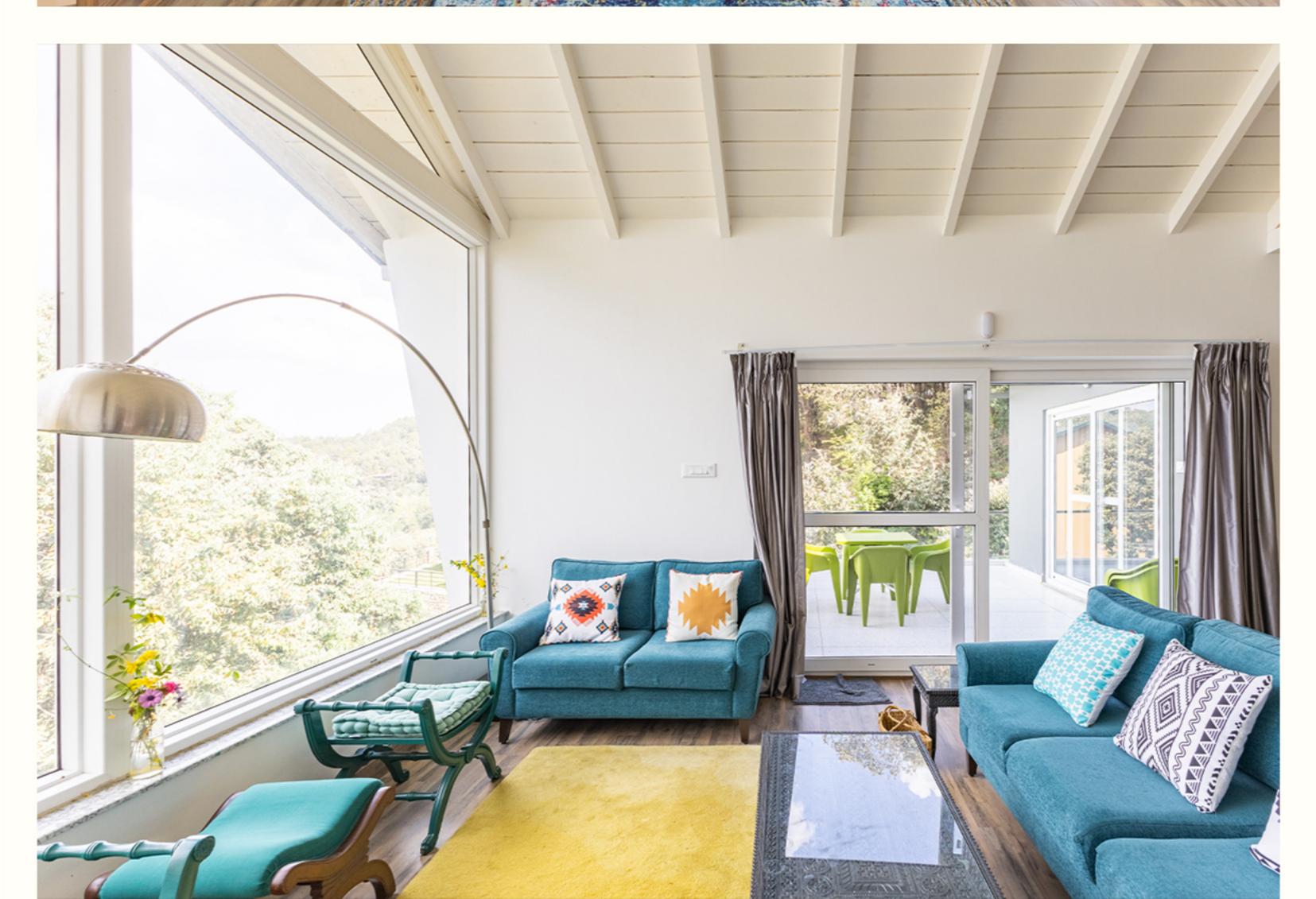


Upper Ground Floor 1 Bedroom

Lower Ground Floor 2 Bedrooms





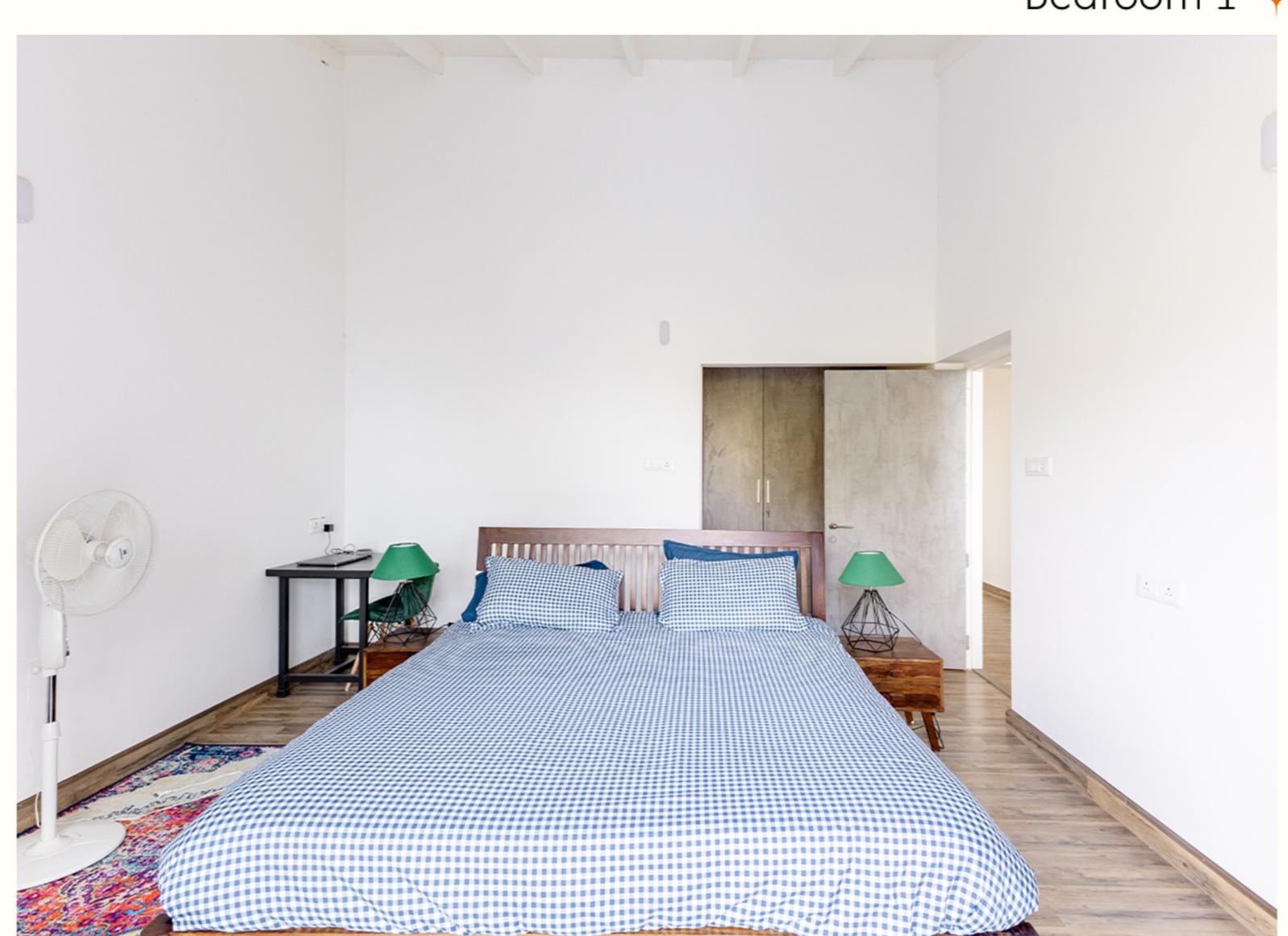














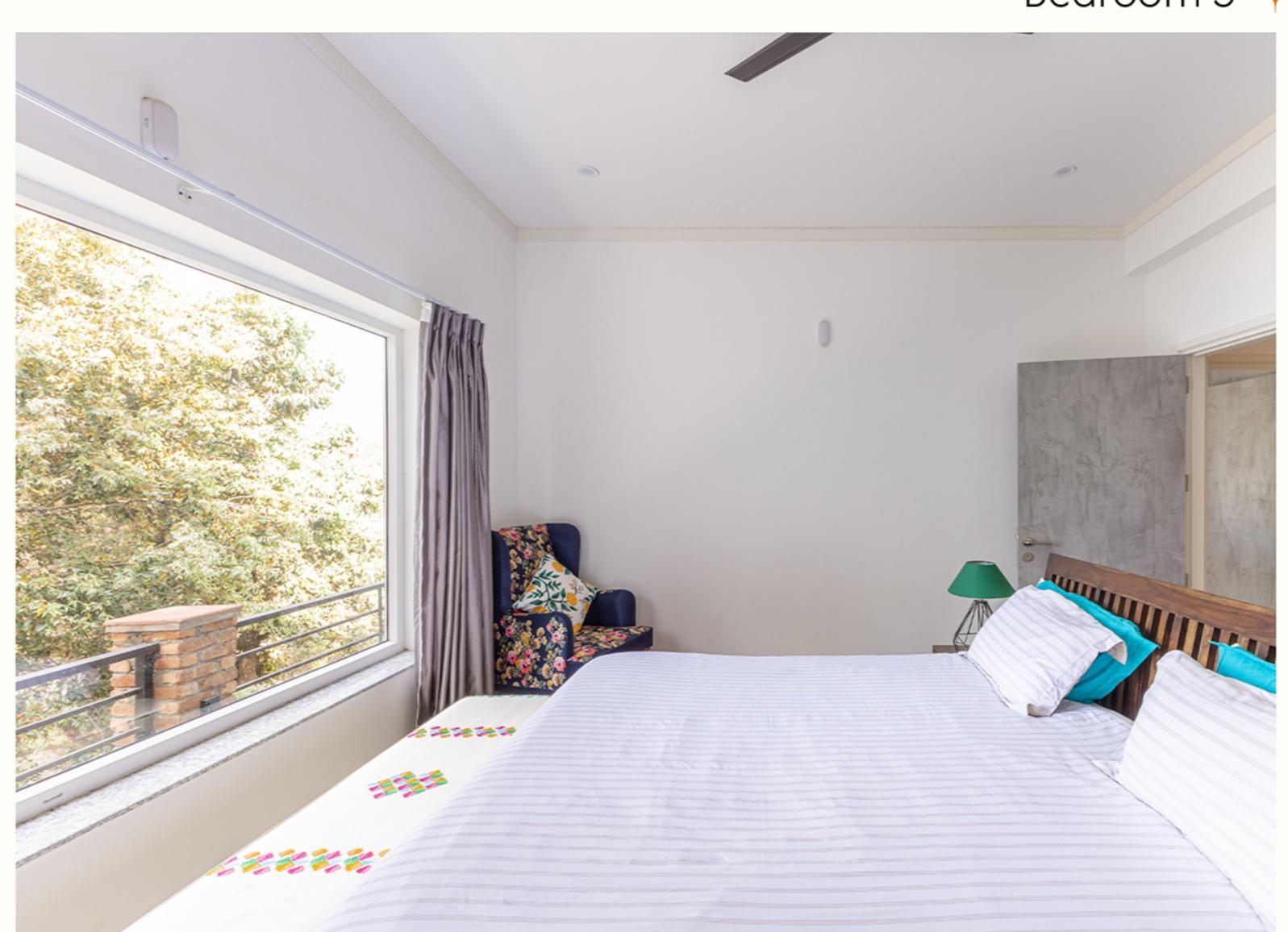
















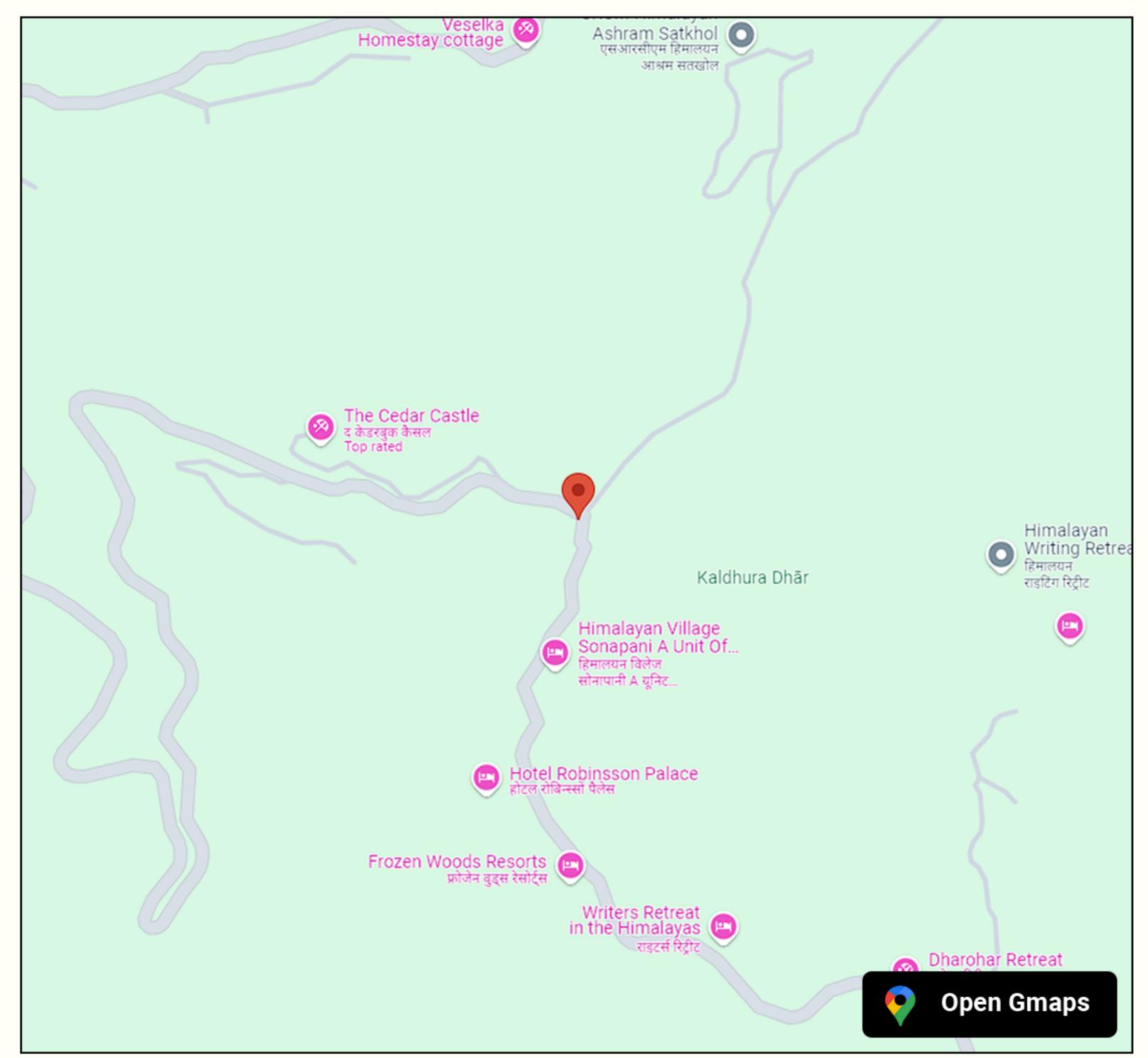












- · 2hrs 40mins drive from Pantnagar Airport
- · 2hrs drive from Kathgodam Railway Station



# House Rules

Dear Esteemed Guests,

Welcome to the enchanting world of tisyastays! Your extraordinary vacation experience begins here. Anticipate a time filled with cherished moments that will linger in your heart forever.

- Please adhere to the specified occupancy mentioned in your booking confirmation. If you wish to host additional guests within the villa's hosting capacity, a nominal charge of ₹1500 per person per night will apply.
- We provide safety lockers / lockable drawers to safeguard your valuable possessions. While we prioritize your well-being, we can't be liable for misplaced items.
- In the unlikely event of misplaced keys we will promptly replace lock cylinders to uphold your security. The costs will be billed at actuals.
- Our commitment to excellence extends to the daily upkeep of the entire villa.
  Additionally, fresh linens will be changed every alternate day.
- Please do not leave children unattended. Their safety is paramount to us, and we want every moment by the pool to be worry-free.
- To honor the local regulations, we kindly ask that you refrain from parking outside the villa premises.
- Please note that loud music is not permitted after 9:00 pm. This allows for peaceful evenings and restful nights for all.
- Smoking is strictly prohibited within the villa. Embrace designated outdoor spaces for smoking while respecting the comfort of others.
- Embark on a gastronomic journey within the privacy of your villa with our In-villa chef service. Relish delectable cuisine at a nominal cost.
- Your caretaker will be at your service From 9 am to 6 pm. A nominal charge of INR 1000/- per 2 hours will apply for any assistance beyond these hours.
- Any breakages or lost items require compensation. Such charges will be deducted from the security deposit collected upon your arrival.



# Payment Details



Scan to pay with UPI App

## **Bank Transfer**

Tisya stays private limited HDFC BANK LTD

AC NO: 50200058902632

Branch Name: 18th June Road Panjim Goa

IFCS Code: HDFC0000059



# Booking Policy

#### Payment & Booking:

- Once payment is processed, please share the screenshot with your sales executive. We will proceed to block the villa for your requested dates.
- Availability is dynamic, so kindly share the payment screenshot at the earliest to secure your booking.

#### Confirmation & Communication:

- · A confirmation voucher will be issued by our operations team.
- Following this, a WhatsApp group will be created for easy communication regarding your stay.

#### Guest Policy:

 The number of guests can be increased only after discussing with the sales executive, along with any applicable extra charges.

#### Check-In/Check-Out:

 Early check-in and late checkout are subject to availability and may incur additional charges.

#### Security Deposit:

A refundable security deposit is ₹20,000 payable at check-in.



# Cancellation Policy

#### Standard Cancellation:

- Cancellations made 21 days before the check-in date are eligible for a full refund.
- Any cancellations made within 21 days of the check-in date are non-refundable.

#### Peak Dates/Long Weekends:

 Bookings during these dates are non-cancellable and non-refundable.

#### Amendments & Cancellations After Check-In:

No amendments or cancellations are allowed after check-in.
 Bookings cannot be canceled or refunded once check-in has occurred.



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### For More Information

- +91 87999 15100, +91 87999 14701, +91 87999 14710
- reservations@tisyastays.com
- www.tisyastays.com

